



## **Duke University Health System 2009 Ambulatory Falls Prevention “Falls Prevention Champions”**

### **Role & Responsibilities of Management**

Management (includes medical directors, physicians, health center administrators, clinical operations directors, managers, supervisors, etc.) play a critical part in the successful implementation of the falls prevention program in ambulatory areas. They will also play a critical role in helping the Falls Prevention Champions sustain the program.

Management is expected to support the Falls Prevention Champions by

- Promoting the falls prevention program
- Enforcing the falls prevention policy
- Monitoring the falls prevention program status and compliance
- Communicating the expectations, goals, and outcomes of the “falls prevention program” to all related parties (including patients/families, staff from other health care disciplines, clerical staff, environmental services staff)
- Assisting with coordination of training with falls prevention champions for other staff by providing adequate time and resources to conduct training
- Conducting monthly environmental safety rounds in collaboration with falls prevention champions and to create corrective action plans
- Investigating incidents related to falls in partnership with falls prevention champions and to provide appropriate corrective action plans