



MMLE Quarterly Newsletter

Department of Nursing and Ergonomics Division, OESO Vol. 1 No.3 November 2008

Retired Nurse: A Great Resource for Training

“As a retired nurse, she truly is a great asset to our team.” This is what Linda Wolfe, the nurse manager of unit 6100 at Duke University Hospital has to say about Diana Brown. She used to be a MMLE coach on the unit and retired in May 2007.

A twenty-year veteran of Duke Nursing, Ms. Brown returned to the unit in September 2007 to train new staff and validate the current staff on the patient lifts and transfer devices for both units 6100 and 6300. Ms. Brown became interested in safe patient handling back in 1998 after working with multiple patients who required total assistance with mobility. She helped review various types of patient handling equipment when the hospital was considering a MMLE program.

Since the implementation of the MMLE on the unit, Ms. Brown has contributed immensely in promoting safety for the patients and staff with the patient lifts. “My role as a coach is to encourage the use of the lift equipment and to ensure that the equipment is in good condition. I believe the use of the lifts can decrease the rate of injuries, which helps save money for Duke and increases patient and staff satisfaction.” said Ms. Brown.

In addition to conducting clinical education for her colleagues, Diana is also involved with other performance enhancement projects. She interviews every patient on the unit to ensure that his or her needs are met during the stay. According to Monica Schuckman, RN, CN IV, one of Ms. Brown’s co-workers, “If a patient has a complaint or concern, Diana would address it immediately. This helps improve the patient’s stay. It is so helpful to have extra help from Diana to further improve patient satisfaction.”



Diana Brown, being lifted with one of the patient lifts.

News & Upcoming Events

MMLE Coaches’

Luncheon -

“*Ergonomics and Designing Health Care Work Environments*”, presented by Architects and Designers of the Major Hospital Addition Project at DUH. December 9, 2008, 11:30 a.m. to 1 p.m. -- box lunch provided. CEU provided. RSVP: yeuli.yeung@duke.edu

3rd Annual MMLE Coaches’ Conference

May 15, 2009

Sponsored by the Department of Nursing. Open to MMLE coaches in DUHS. Stay tuned for more information or email: yeuli.yeung@duke.edu

DRH — MMLE Coaches’ Quarterly Meeting

Durham Regional Hospital

The 4th Monday of the month. Next meeting— January 26, 2009, 12 p.m. to 1 p.m. Contact Dawne Lewis at 470-6368 or dawne.lewis@duke.edu

Send questions, comments, or ideas for the newsletter:

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