UTILITIES MANAGEMENT PLAN
2017 ANNUAL EVALUATION

March 2018

Scope

The Utilities Management Plan was reviewed. Scope changes are not needed. However, minor changes have been made to better align with the latest Joint Commission standards.

Objectives for 2018

1. Develop an official Ventilation Management Plan to incorporate the information gathered in 2017 for high risk areas and expand the Plan to incorporate non-high risk areas.

2. Transform compliance documentation to better align with new expectations to allow quicker access to requested information.

3. Implement the transition from “coded” announcements to “plain language” announcements for Code Red and other code events.

4. Identify, inventory, and obtain information about the locations and use of panic buttons. Consolidate the information and create consistent practices across the locations.

Effectiveness

2017 Objective #1: Identify and evaluate the testing and monitoring processes for areas/locations requiring special ventilation, pressurization, temperatures, humidity, etc. in conjunction with the HEOWG.

Result: Mostly Achieved: High risk locations have been identified and preventive maintenance and testing activities have been scheduled in our computerized maintenance management system. Most non-high risk locations have been identified and preventive maintenance and testing activities have been assigned. While developing the Ventilation Management Plan, the other non-high risk locations will be included.

2017 Objective #2: Implement the new approach to inventorying and testing of notification devices of the Fire Alarm System for outpatient building(s).

Result: Partially Achieved: Some of the outpatient buildings have implemented the new inventorying. We will continue this process in the remaining buildings.
2017 Objective #3: Implement the transition from “coded” announcements to “plain language” announcements for Code Red events.

Result: Not Achieved. There have been many setbacks and obstacles in implementing plain language for all codes for the organization. These should be resolved and implemented in the next year.

2017 Objective #4: Continue to assess and implement water management action plans for critical buildings.

Result: Mostly Achieved. Preventive maintenance activities have been extended to critical buildings. Additional water testing has been implemented. Results are reported and reviewed by the HEOWG.

Although every objective was not fully achieved, the utility management plan was effective in meeting the goals of the Utility Management Program.

Performance Improvement for 2018

The primary performance improvement project for Utility Management involves identifying all locations where onsite sterile processing supplies are stored to address maintaining an appropriate environment for safe storage. This effort was completed and is being monitored via HEOWG oversight. It is requested that this project be discontinued. As we continue to monitor several environmental parameters via the HEOWG, we may develop a PI for recommendation. However, at this time there is no PI initiative recommended for Utilities Management.

Performance Monitors for 2018

1. PM Completion Rate

2. Rated Wall Integrity (i.e. unsealed penetrations)

3. Fire Door Compliance
Performance Monitors for 2017

Utility System PM Rates 2017

Rated Wall Compliance

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Fire Door Compliance

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- DHN - 2016
- DHN - 2017
- Target