



## **Duke MOVES Program: Falls and Safe Patient Handling and Mobility (SPHM) Champion Role Description**

### **Requirements:**

- Frontline staff i.e., RN, Therapist, Technologist, Pharmacist with at least 1 year experience
- Inpatient: 1-2 from each unit/clinic/department
- Ambulatory/Other: Number variable based on location; HBCs, and DPC are encouraged to combine efforts when in same site; departments in multiple sites are encouraged to have one for entire department

### **Eligibility:**

- Current performance evaluation reflects overall fully achieves or exceeds performance
- Nursing: completion of preceptor training recommended
- Complete initial Duke MOVES Champion training
- Review Champions policy and sign Champion Participation Form (attached to Champion policy), give to Manager to sign and provide paper/ faxed./scanned copy to Entity Facility Coordinator (Program Leader)
- Minimum 2 year commitment

### **Responsibilities**

1. Serves as unit/clinic/department expert and resource on all activities related to Duke MOVES for managers, coaches, peers, patients, and families
  - a. Collaborates with other resources; i.e. Skin Care Champions on use of SPHM equipment to decrease adverse outcome.
2. Role models/motivates/coaches the use of SPHM equipment/devices and adherence to SPHM and Falls policies (yellow socks, armbands, bed/chair alarms, bedside reporting/handoffs, including every shift Falls assessment and Bedside Mobility Assessment Tool (BMAT) score/SPHM equipment used). Fosters critical thinking regarding use of SPHM equipment, bed/chair alarms, and practice change
3. Maintains knowledge of Duke MOVES program to provide education on the unit/clinic/department (equipment, processes, and policy)
  - a. Attends 75% of Duke MOVES Champion meetings (either Champion or co-champion). Shares updates and solicits feedback
  - b. Attends Duke MOVES continuing education offered annually
  - c. Participates in facility-wide Duke MOVES initiatives and projects i.e., workshop development, equipment review
4. Leads/collaborates/delegates to unit/clinic/department DUKE MOVES Coaches to implement and maintain Duke MOVES practices
5. Training
  - a. Trains Duke MOVES Coaches on key program concepts, equipment, policy, etc. and revalidates competency annually
  - b. Coordinates and assists Coaches to
    - i. Conducts new hire training: hands-on, return demonstration competency check off on SPHM technology available on the unit/clinic/department and fall training
    - ii. Conducts annual staff skills revalidation
  - c. Collaborate with Coaches and frontline staff to determine additional training needs
6. Communicates Duke MOVES information or updates:
  - a. Communicates with Duke MOVES Oversight Committee, entity Facility Coordinator, manager, clinical lead, Coaches, and staff on success stories or concerns related to SPHM technology, falls, improvement needs, news from committee
  - b. Uses emails, staff meetings, bulletin boards, etc to communicate about Duke MOVES
  - c. Reviews all fall SRSs to identify trends, opportunities for improvement, and create corrective action plan
  - d. Encourages staff to report falls/SPHM technology issues/concerns to Manager, complete falls huddle, enter SRS and significant event note in Maestro, report staff injuries online, and complete RCA per entity requirements
  - e. Conducts unit/clinic/department meetings with Coaches i.e., updates from Duke MOVES meetings
  - f. Collaborates with Manager to track unit/department data related to Duke MOVES: Dart rate, falls rate, equipment/device utilization
  - g. Collaborates with Manager for training required of employees injured while performing patient handling or mobilization activities and completes refresher/additional education needed
  - h. Collaborates with Infection Prevention Liaison (IPL, Ambulatory settings)
7. SPHM technology maintenance
  - a. Facilitates data collection and audits or delegates to Coaches
  - b. Monitors and ensures SPHM technology (equipment, slings, liners, batteries, etc.) on the unit/department is working properly and is stored in the proper and accessible location and that falls signs are posted in patient rooms
  - c. Educates/reminds staff to complete work order with Clinical Engineering (CE) if SPHM technology or bed/chair alarms malfunction or with Hill-Rom if bed malfunctions. Tracks status of completion of work orders. Communicates to staff when CE is repairing SPHM technology
  - e. Ensures facility and manufacturer infection control requirements are followed