



Duke MOVES Program: Falls and Safe Patient Handling and Mobility (SPHM) Coach Role Description

Requirements

- Frontline staff i.e., RN, LPN, CNA, CMA, Therapist, Technologist with at least 6 months experience
- Inpatient: Consider 1 coach per every 10-15 staff members, including all shifts
- Ambulatory: Recommend one coach per clinic or department

Eligibility:

- Current performance evaluation reflects overall fully achieves or exceeds performance with no corrective action in prior year
- Complete initial/training conducted by unit Duke MOVES Champion
- Minimum 1 year commitment

Responsibilities

1. Assists unit/clinic/department Duke MOVES Champion and serves as resource on activities related to Duke MOVES program. Collaborates with other resources; i.e. Skin Care Champions on use of SPHM equipment to decrease adverse outcomes
2. Role models/motivates staff on the use of SPHM equipment/devices and adherence to SPHM and Falls policies (yellow socks, armbands, bed/chair alarms, bedside reporting/handoffs, including every shift Falls assessment and Bedside Mobility Assessment Tool (BMAT) score/SPHM equipment used and if at HIGH falls risk). Fosters critical thinking regarding use of SPHM equipment, bed/chair alarms, and practice change
3. Maintains knowledge of Duke MOVES to provide education
 - a. Attends meetings facilitated by unit/clinic/department Duke MOVES Champion
 - b. Attends Duke MOVES continuing education offered, as possible
 - c. Participates in facility-wide Duke MOVES initiatives and projects i.e., workshop development, equipment review, etc
4. Assists and collaborates with unit/clinic/department Duke MOVES Champion to implement and maintain Duke MOVES practices, as delegated by Duke MOVES Champion
5. Training: Only RN Coaches can validate competency for RNs, LPNs, and NCAs
 - a. Assists Champion with coordinating and conducting new hire training: hands-on, return demonstration competency check off on SPHM technology available on the unit/clinic/department and fall training
 - b. Assists Champion with annual staff skill revalidation
 - c. Follows up with and/or assists Champion to ensure injured staff refresher training, identified by manager as required, has been completed
6. Communicates Duke MOVES information or updates:
 - a. Communicates with Manager/Clinical Lead/Champion on success stories or concerns related to SPHM technology, improvement needs
 - b. Shares information from staff and observations with Champion and/or Manager
 - c. Uses emails, staff meetings, bulletin boards, etc to communicate about Duke MOVES
 - d. Encourages staff to use the SRS RL 6 system to report falls, injuries, near misses, and safety concerns
 - e. Collaborates with Champion and/or Manager to track unit/clinic/department data related to Duke MOVES: Dart rate, equipment/device utilization
7. SPHM technology maintenance
 - a. Assists Champion with data collection or audits
 - b. Monitors and ensures SPHM technology (equipment, slings, liners, batteries, etc.) available on the unit/department is working properly and is stored in the proper and accessible location, ensures falls signs are posted in rooms
 - c. Educates and reminds staff to complete work order with Clinical Engineering (CE) when SPHM technology or bed/chair alarms malfunction or with Hill-Rom if bed malfunctions. Tracks status of work orders and communicates with staff when SPHM technology is being repaired
 - d. Ensures facility and manufacturer infection control requirements are followed

Updated Feb 2018