



Use “words that work” to educate patients and their loved ones on the importance of safety and fall prevention.

Suggestions include:

### **When placing yellow fall risk arm band**



*“This arm band lets our staff know that you may need my help. We want to partner with you and we are here to keep you safe.”*

### **When offering a ride in a wheelchair**

- *“I am concerned that it’s a long walk to the exam room. For your safety and to save your energy, I’ll give you a ride in a wheelchair.”*
- *“If you don’t want to ride in the wheelchair, you can put your belongings in the seat and push the wheelchair. I’ll walk next to you.”*

### **When using lift equipment**

*“For your safety, we will use this lift to help you move. It will also be more comfortable.”*

